

Los Angeles County **Board of Supervisors** June 22, 2010

Gloria Molina First District

TO:

Each Supervisor

Mark Ridley-Thomas Second District

John F. Schunhoff, Ph.D.

FROM: Interim Director

Zev Yaroslavsky Third District

Fourth District

SUBJECT: Don Knabe

STATUS REPORT ON KEY INDICATORS OF PROGRESS.

HOSPITAL OPERATIONS, AND OTHER ISSUES RELATED TO THE TRANSITION TO THE NEW LAC+USC MEDICAL CENTER - PROGRESS REPORT #37 (Agenda Item #S-1,

June 22, 2010)

Michael D. Antonovich Fifth District

John F. Schunhoff, Ph.D. Interim Director

Gail V. Anderson, Jr., M.D. Interim Chief Medical Officer

This is to provide your Board with the bi-monthly report on the status of transitioning to the new LAC+USC Medical Center (LAC+USC). This report is the full monthly operational report with trends to include the month of May 2010.

Census Trending (ADC includes Psychiatric & Newborn Patients)

313 N. Figueroa Street, Suite 912 Los Angeles, CA 90012

> Tel: (213) 240-8101 Fax: (213) 481-0503

The Average Daily Census (ADC) for the month of May was 595 out of 671 licensed beds, an estimated 87% utilization rate (89% occupancy). The census for Medical/Surgical units was an estimated 92 % utilization rate (94% occupancy) for May 2010.

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service and education.

Emergency Department (ED) Indicators

During this period, key indicators in attachment 1 such as ED Boarding Time, Left Without Being Seen, ED Cycle Time and Diversion were stable or slightly decreased. As demonstrated in the Crowding Level Comparison chart on page 9, overcrowding indicators spiked during this period and were significantly mitigated with the activities outlined in the facility's Surge Plan, such as management bed huddles; closing to lateral transfers from other hospitals: transfers out to Rancho and private hospitals: expedited discharges; and opening the Temporary Med/Surg Overflow area.

If you have any questions or need additional information, please contact me or Carol Meyer, Chief Network Officer at (213) 240-8370.

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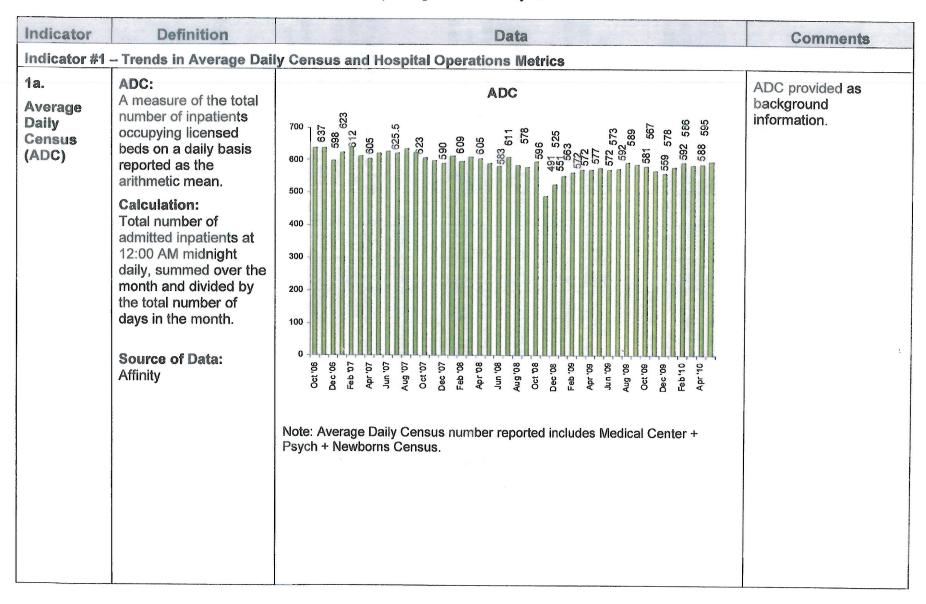
Attachment

Chief Executive Office C: County Counsel

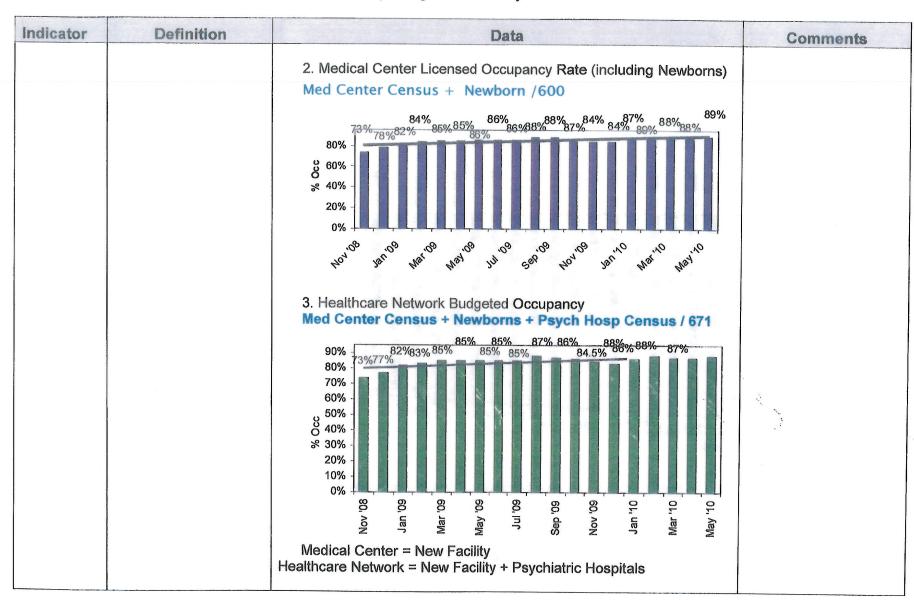
Executive Office, Board of Supervisors

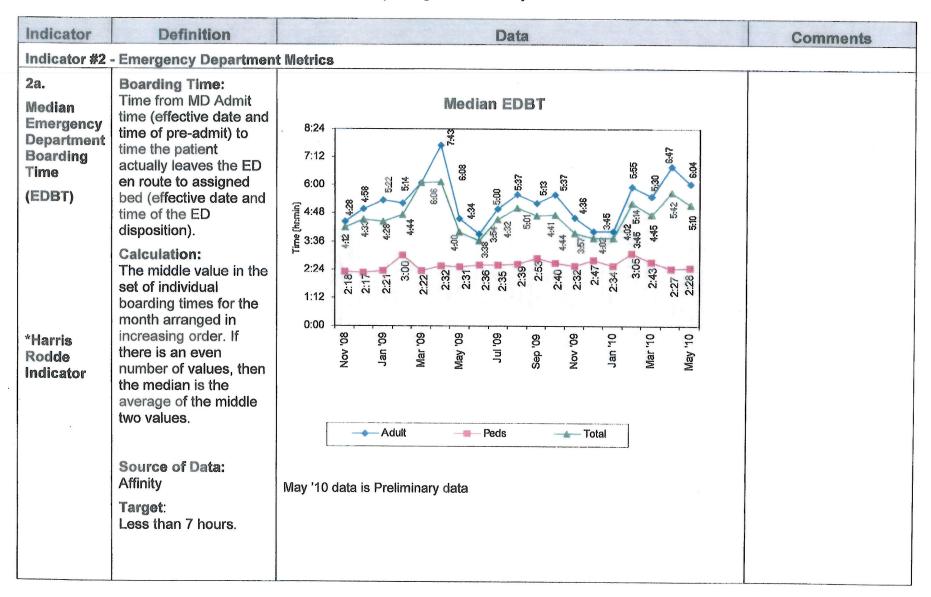


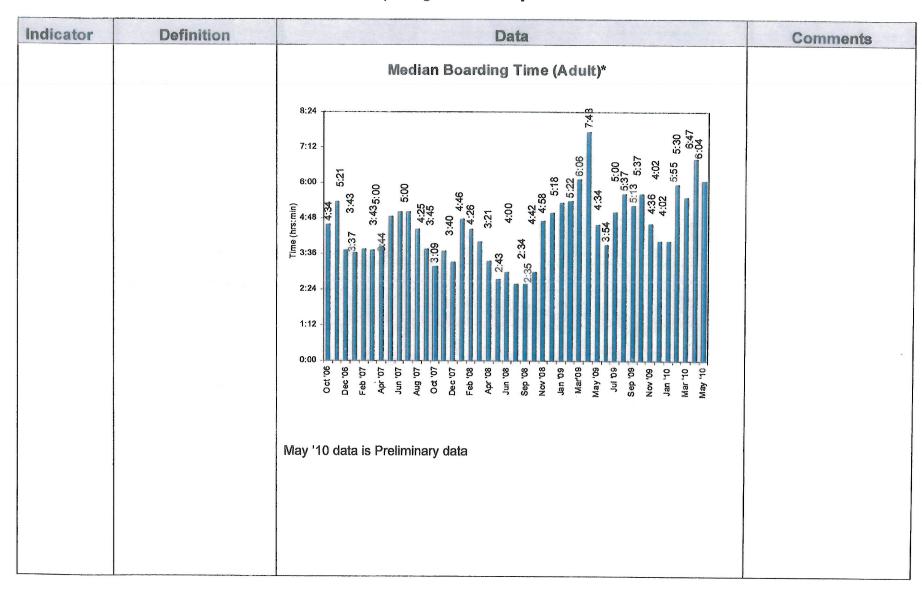
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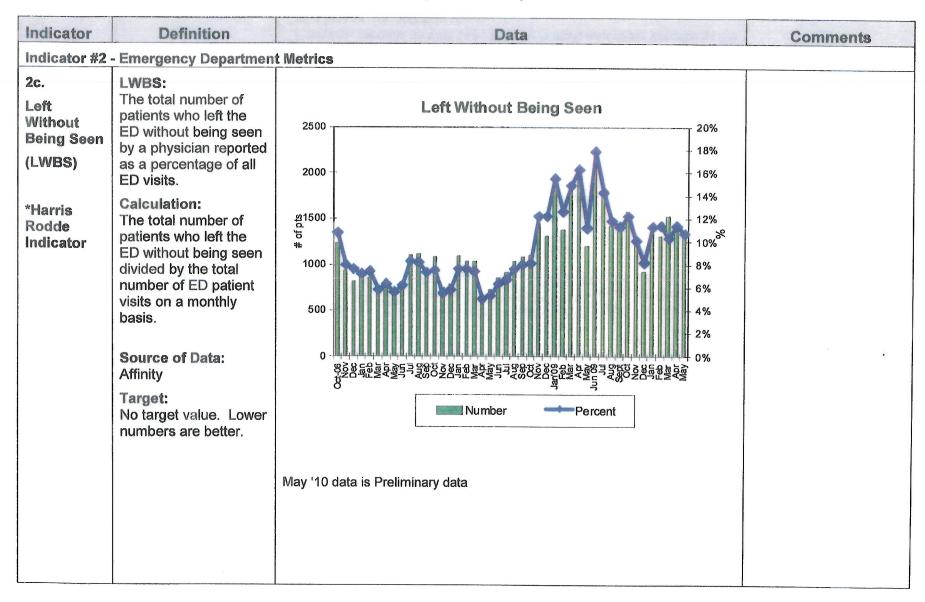
Indicator	Definition	Data	Comments
1b. Occupancy Rate LAC+USC Medical Center	Definition: A measure of the usage of the licensed beds during the reporting period that is derived by dividing the patient days in the reporting period by the licensed bed days in the reporting period. Calculation: The total number of admitted inpatients at 12:00 AM midnight, including women in labor, may include normal newborns and psychiatric inpatients divided by licensed or budgeted beds. Source of Data: Affinity Target: 95%	1. Medical Center Licensed Occupancy Rate (excluding Newborns) = Med Center Census - Newborns / 600 87% 80% 80% 77% 80% 83% 84% 85% 85% 88% 88% 88% 88% 88	For comparison, occupancy rates reported in the old facility were reported including newborns and were based on budgeted beds.

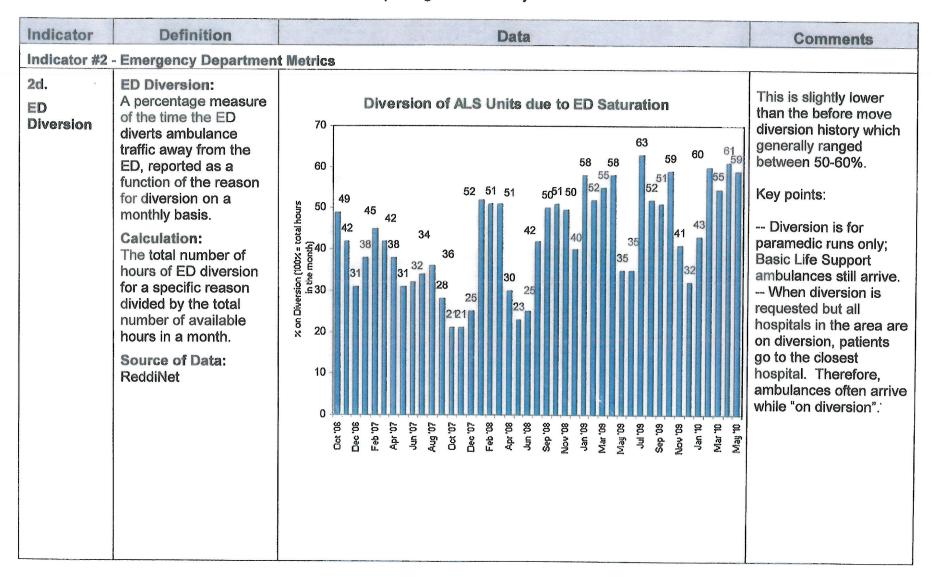


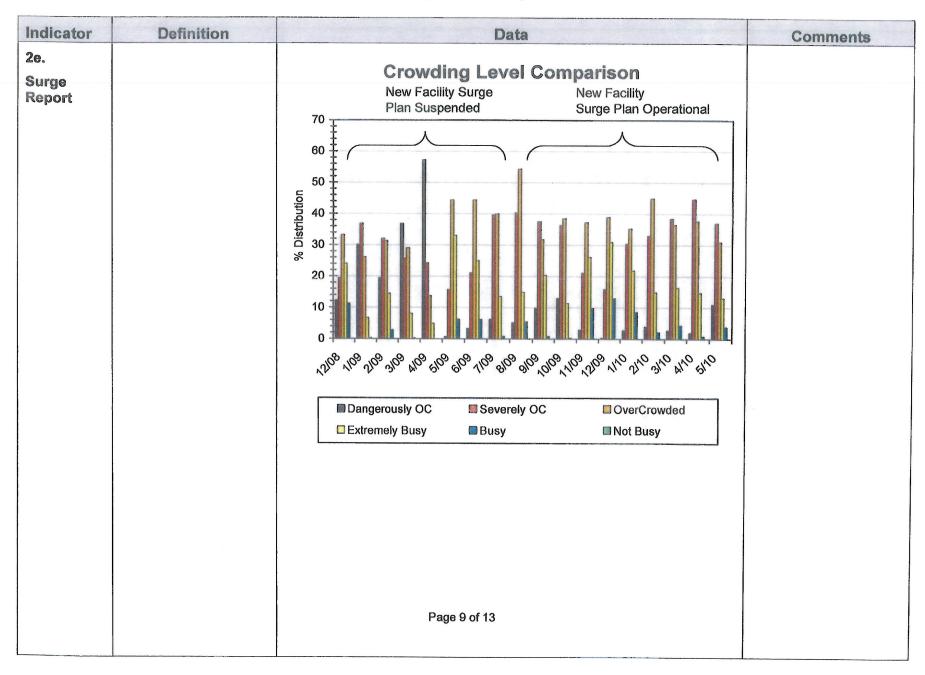




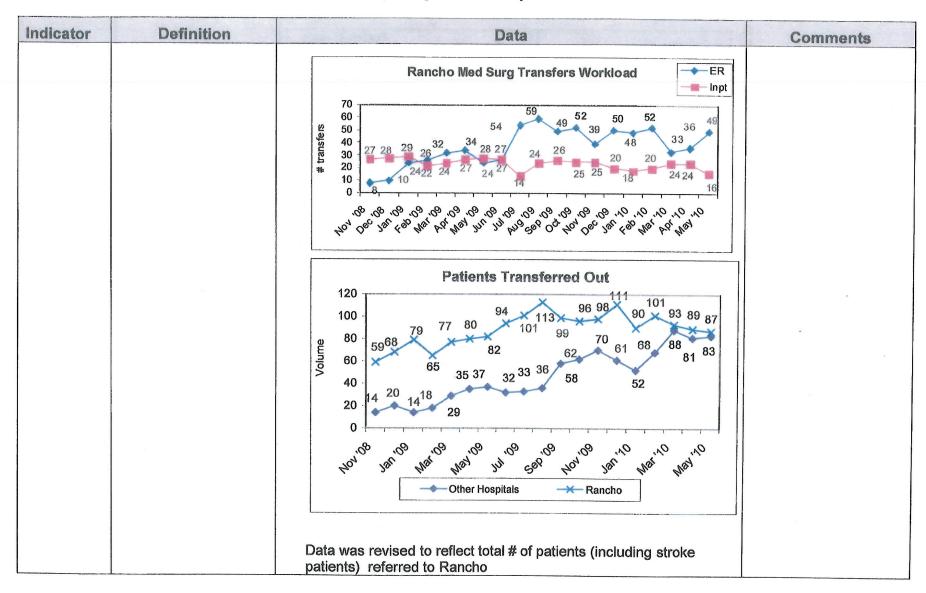
Indicator	Definition	Data	Comments
Indicator #2	- Emergency Departmen	t Metrics	
2b. ED Cycle Time	ED Cycle Time: Measured from time patient is triaged to time patient is either admitted or discharged reported as an arithmetic mean. Definition: Sum of all Cycle time values during the monthly reporting period divided by the total number of values. Source of Data: Affinity Target: No target value. Lower numbers are better.	*Average ED Cycle Time 14:24 12:00 10:30 10:30 10:30 10:41 9:36 10:30 10:30 10:41 10:40 10:55 10:55 10:42 9:40 9:29 9:17 8:47 8:48 8:45 8:53:47 8:19 4:48 2:24 2:53 3:45 3:4	

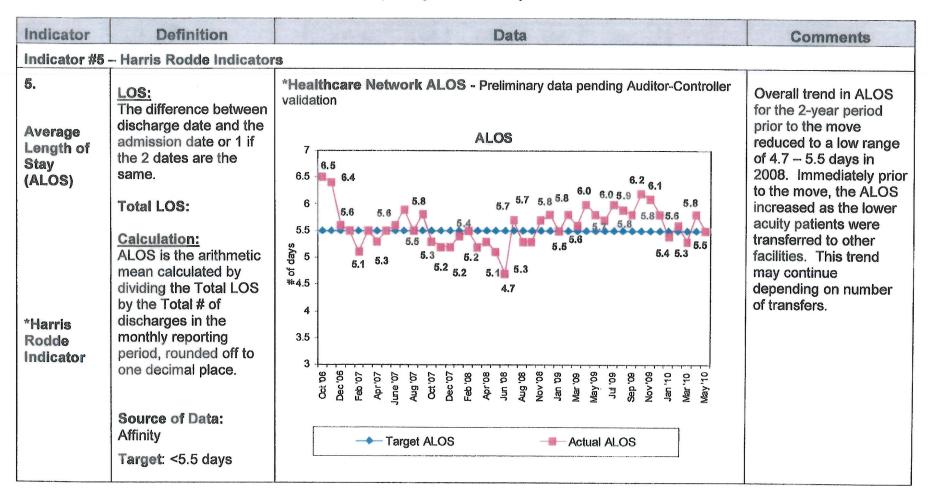






Indicator	Definition		Data			Comments
Indicator #3	- Trends for Patient Dive	rsions and Transfers & #4	4 – Transfers	s to Rancho Los	Amigos Metric	38
3. & 4. Rancho Los Amigos Hospital (RLAH) Transfers	Transfers: The volume of patients transferred to RLAH for acute hospitalization from the Emergency Department and from Inpatient Units.	Month of May '10 Referrals from ER:				
		Med/Surg Acute Str		Acute Stroke	Total	
		# Met transfer criteria	62	NA	-	
		# Referred to RLAH	57	18	75	
	Data Source:	# Transfers	49	18	67	
	Manual record keeping.	# Denied	8	NA		
		# Cancelled	5*	NA	•	
	Cancelled category	# Patients refused*	4	NA	**	
	includes patients whose condition changed leading to higher level of care or discharge home.	Referrals from Inpatients	: Med/Surg	Acute Stroke	Total	
	alconarge nome.	# Met transfer criteria	32	NA	•	
		# Referred to RLAH	26	4	30	
		# Transfers	16	4	20	
		# Denied	10	NA	-	
		# Cancelled	5*	NA		
		# Patients refused*	0	NA	to a	
		Other /Pending	1	NA	_	





Indicator	Definition			Data			Comments	
Indicator #6 - Ped	liatric Metrics							
Pediatric Red T	Census:	Date	NICU (40 Beds)	Peds Ward (25 Beds)	PICU (10 Beds)	Med/Surg Adolescent (20 Beds)		
census and	npatients at 12:00 AM	Nov-08	56%	54%	50%	33%		
(%)	midnight of a designated pediatric ward.	Dec-08	52%	60%	60%	40%		
		Jan-09	52%	68%	70%	75%		
Pediatric ICU	Occupancy:	Feb-09	50%	80%	80%	85%		
(PICU) T	he total number of dmitted pediatric	War-09	57%	72%	70%	80%		
(NICLI) ir	inpatients divided by the total number of licensed beds on that unit and reported as percentage.	Apr-09	57%	60%	60%	75%		
· tr			May-09	62%	72%	70%	80%	
to the control of the		Jun-09	60%	64%	60%	75%		
Unit		Jul-09	57%	72%	60%	80%		
		Aug-09	55%	64%	60%	80%		
S	Source of Data:	Sep-09	55%	68%	70%	80%		
Affinity	Affinity	Oct-09	45%	60%	60%	80%	7	
		Nov-09	35%	64%	70%	70%		
		Dec-09	40%	64%	70%	65%		
		Jan -10	60%	68%	70%	70%		
		Feb -10	65%	84%	80%	80%		
		Mar -10	65%	68%	60%	75%		
	*	Apr-10	60%	64%	60%	80%		
		May -10	67.5%	68%	80%	80%		